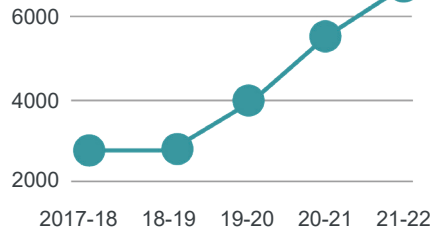




6405
enquiries
received

9%
from last
year and
over 125%
in three years

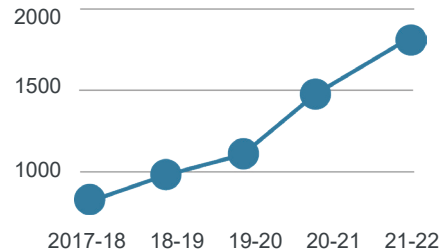


29% were COVID-related

76% of enquiries
were made via phone

1870
complaints
received

24%
from last
year and
93% in
three years



36% of the complaints we
dealt with this year
were COVID-related

40% of discrimination
complaints and **74%**
of sexual harassment
complaints were
about work

complaints
we were able
to deal with

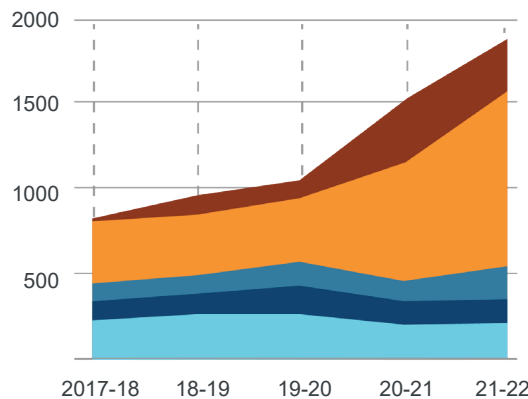
86% involved
allegations of
discrimination

35% involved alleged
human rights
breaches

11% were about
sexual
harassment

60% of discrimination
complaints were
about disability

complaints
outcomes



Complaints lodged but not yet dealt with

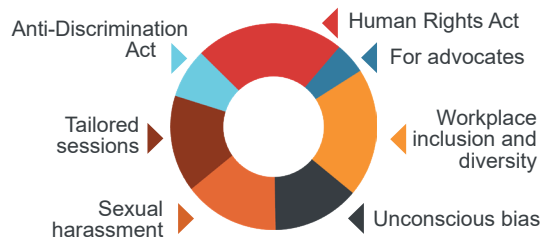
Assessed and either found to be something we are not able to deal with, something which has been or could be more appropriately dealt with elsewhere, rejected, or withdrawn by the complainant

Accepted but either withdrawn before conciliation or unconciliable and not referred

Accepted but unconciliable and referred to tribunal

Accepted and resolved through conciliation or early intervention

226
training sessions
delivered to
3482
participants



44,000
active users
of our online
learning products

97%
of participants
were satisfied
or very satisfied
with their training

31
submissions
made to public
consultations

13
appearances
before parliamentary
committees

49
formal
speaking
engagements

**over 1
million**
views of our website

review
of Queensland's
Anti-Discrimination
Act conducted,
including



120 stakeholder
consultations
6 roundtables
4 public
consultations



159
submissions
1100+
survey
responses



45
FTE (full time
equivalent)
staff across the
Commission as at
June 2022

